

WHAT IS CALIFORNIA LIFELINE?

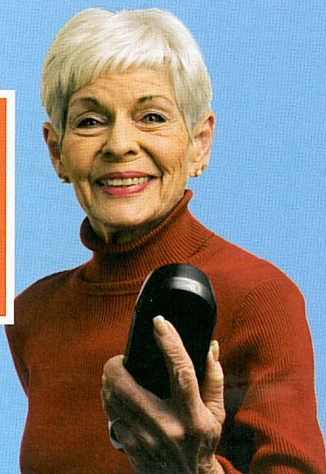
The California LifeLine Telephone Program provides discounted home phone service to income qualified households. It is one of several California Public Utilities Commission (CPUC) programs that help consumers lower their utility bills. Consumers enrolled in the program pay a fraction of the regular cost of home telephone service from their phone company.

YOU MUST BE APPROVED FIRST!

New applicants must be approved before the discounts are received. You will pay the regular rates for basic home phone service until your application is approved. Interest-free payment plans are available to help you pay the up-front costs.

After being approved, the difference between the regular rates and the California LifeLine discounted rates will be credited to your bill. The credit will be applied to your account back to the date your service began or the date you asked to be enrolled, whichever is later.

**"It's
for
you."**



TWO WAYS TO QUALIFY FOR CALIFORNIA LIFELINE

1) Program-Based: You can qualify if at least one member of your household is enrolled in any of the following public assistance programs:

- Medicaid/Medi-Cal
- Women, Infants, and Children Program (WIC)
- Healthy Families Category A
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch's FREE Lunch Program (NSL)
- Temporary Assistance for Needy Families (TANF) also called:
 1. California Work Opportunity and Responsibility to Kids (CalWORKs)
 2. Stanislaus County Work Opportunity and Responsibility to Kids (StanWORKs)
 3. Welfare-to-Work (WTW)
 4. Greater Avenues for Independence (GAIN)
- Tribal TANF
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal Only)

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2) Income-Based: You can also qualify for California LifeLine if your total annual household income is no more than these income limits:

Household Size	California LifeLine Annual Income Limits (6/1/09 through 5/31/10)
1-2 members.....	\$24,000
3 members.....	\$28,200
4 members.....	\$34,000

Add \$5,800 per person for each additional person after 4 people.

MORE ABOUT INCOME QUALIFICATION

If you choose to qualify by the income-based method you will need to provide documents that show your income, such as:

- Employer's statement on letterhead with dates and income for three straight months
- Income statements or pay stubs for three straight months in the same year
- Prior year's state, federal, or tribal tax return
- Child support documents
- Social Security benefits statement, Veterans Administration, pension, unemployment compensation, or Worker's Compensation
- Divorce decree

